

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)
Agenda – Wednesday, September 14, 2022
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA call offers providers guidance and updates on DHCFP Behavioral Health policy. The TEAMS meeting format offers providers an opportunity to ask questions using the chat feature and receive answers in real time. The webinar is recorded. If you have questions prior to or after the monthly call, submit requests directly to the behavioralhealth@dhcfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. August 2022 BHTA Minutes:

The minutes from last month's BHTA are available on the [DHCFP Behavioral Health webpage](#) (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find information from previous and current meetings. Please review if you have questions and if you were not able to attend the BHTA last month; this is a great place to check up on what we discussed.

- BH Updates
- WA#2842 Initial Competency Training
- WA#2858 LMSW Post-Graduate Interns

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Workshops

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Public Hearings

- **09/27/2022** -- Medicaid Services Manuals (MSM 400– Mental Health and Alcohol/Substance Abuse Services)

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

(Please refer to this link for a complete list of web announcements)

- **WA#2891** -- Attention All Providers: Pfizer COVID-19 Vaccine Code 91308 and Administration Codes 0081A, 0082A and 0083A Open for Children 6 Months through 4 Years
- **WA#2889** -- Reminder: Rate Review Surveys for Certain Provider Types
- **WA#2882** -- Update: Claim Denials for Medication-Assisted Treatment (MAT) Services with an Opioid Use Disorder (OUD) Diagnosis
- **WA#2881** – Evaluation and Management Procedure Codes 99245 and 99215
- **WA#2880** – Attention All Providers: Reminder to Ensure Date of Service and Header Date Range Match on Claim
- **WA#2879** – Attention All Providers, Delegates and Staff: Upcoming Training Sessions for October 2022
- **WA#2876** – Attention All Providers: Providers Limited to One Active Change/Update Application Tracking Number (ATN)
- **WA#2873** – Technical Bulletin: Monkeypox Virus Vaccine Guidance and Recommendations
- **WA#2871** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for July 2022 Claims
- **WA#2869** – Attention All Providers: Provider Enrollment Group Training Videos Available
- **WA#2867** – COVID-19 UNWIND: Managed Care Organizations and Dental Benefits Administrator Plans - Frequently Asked Questions
- **WA#2865** – Attention Behavioral Health Providers: Updated Form FA-11B for Mental Health Request for Partial Hospitalization Program (PHP) and Intensive Outpatient Program (IOP) Services

Carin Hennessey, SSPS II

- BH Updates

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PSMain/>

Contact Information: providerenrollment@dhcfp.nv.gov

7. DHCFP Surveillance & Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

8. Gainwell Technologies Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Enrollment <https://www.medicaid.nv.gov/providers/enroll.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Contact Information

Nevada Medicaid Customer Service: (877) 638-3472

NVMMS.EDIsupport@gainwelltechnologies.com

nv.providerapps@gainwelltechnologies.com

Prior Authorization Information: (800) 525-2395

nvpeer_to_peer@gainwelltechnologies.com

Field Service Representatives: nevadaprovidertraining@gainwelltechnologies.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North
Susan McLaughlin, Provider Relations Field Service Representative – South

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy TEAMS meeting would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA TEAMS meeting. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments, or suggested topics for guidance to BehavioralHealth@dncfp.nv.gov